

<b>HM Revenue and Customs</b> <b>Structural Reform Plan Monthly Implementation Update</b>	<b>December</b> <b>2011</b>
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**(1) Actions due to be completed in December 2011**

In December 2011, HMRC had no actions to be completed.

**(2) Actions due to be started by end December 2011**

<b>Section</b>	<b>Action</b>	<b>Status</b>
1.1 (iii)	In line with the Red Tape Challenge, bring forward proposals to reduce and reform the stock of statutory instruments and regulations for which the Department has overall responsibility (end Dec 2012)	Work ongoing
1.2 (iii)	Strengthen HMRC's debt collection techniques by placing up to £1bn of lower value debt with external debt collection agencies (end Apr 2012)	Work ongoing
1.2 (viii)	Create an additional six taskforces to target evasion and serious non-compliance (end Mar 2012)	Work ongoing
1.2 (ix)	Carry out 20,000 business records checks targeting those whose records fall short of the required standard (end Mar 2012)	Work ongoing
1.2 (x)	Collect additional revenues of £2bn by April 2012; on the way to £7bn additional revenues per year 2014/2015 (end Mar 2012)	Work ongoing
1.3 (iv)	Create a data link between the registrars and HMRC to facilitate customer claims and counter fraud (end Jun 2012)	Work ongoing
1.4 (ii) (a)	Move notification of liability for the main business taxes to on-line channels for VAT (end Aug 2012)	Work ongoing
1.4 (ii) (b)	Move notification of liability for the main business taxes to on-line channels for main direct taxes (end 2013)	Work ongoing
1.4 (v)	Roll out the 'Registration Wizard' to businesses (end Apr 2012)	Work ongoing
1.4(vi)	Roll out a 'Tax Dashboard' for businesses by 2012 (end Apr 2012)	Work ongoing
1.5(iv)	Put in place and launch IT infrastructure for Real-Time Information (RTI) (end Apr 2012)	Work ongoing
1.5(v)	Implement a campaign to align employer and HMRC data to support a smooth pilot and implement RTI data (end Apr 2013.)	Work ongoing
1.6 (ii)	Build on Budget 2011 announcements to identify reliefs that can be removed/create a framework of new reliefs supporting businesses (end Apr 2012)	Work ongoing
1.6 (iii)	Advice submitted to OTS on reliefs ahead of Finance Bill 2012 (end Apr 2012)	Work ongoing
1.6 (iv)	Identify administrative barriers to small businesses to achieving tax compliance (end Apr 2012)	Work ongoing

### (3) Explanation of missed deadlines

In December 2011, HMRC had no actions to be completed.

The status of actions missed from previous reports is:

Action	Status	Reason
1.2 (vii) Create teams of cyber crime investigators and launch cyber crime initiatives to counter increased threat of attacks on HMRC systems and customers using internet (end Nov 2011)	Still not complete	Recruitment activity is ongoing and will be completed during February, key posts have been filled and the supporting infrastructure is in place.
1.2 (iv) Assign additional investigators and specialists to increase targeting alcohol, tobacco and repayment fraud (end Sep 2011)	Still not complete	More than half of staff are now in place and with further tranches planned for January and February 2012.
1.2 (v) Recruit 300 new investigators to tackle volume crime and labour providers fraud (end Sep 2011)	Still not complete	94% of staff are now in place. The remainder of the recruitment will be completed during January and we are confident that this milestone will be met by the end of January.